

OFFICE NAME: Burns, CO 80426

DOCKET #: 1356420-80426

1. Request/approval to study for discontinuance.
2. Notice (If appropriate) to Headquarters of suspension.
3. Notice (If appropriate) to customers/district personnel of suspension
4. Highway map with community highlighted
5. Eviction notice (If appropriate)
6. Building inspection report and original photos of deficiencies (If appropriate)
7. Post Office and community photos
8. PS Form 150, Postmaster Workload Information
9. Worksheet for calculating work service credit
10. Window transaction record
11. Record of incoming mail
12. Record of dispatched mail
13. Administrative postmaster/OIC comments
14. Inspection Service/local law enforcement vandalism reports
15. Post Office fact sheet
16. Community fact sheet
17. Alternate service options/cost analysis
18. Form 4920, Post Office fact sheet
19. Recommendation and Service Replacement Type
20. Questionnaire instruction letter to postmaster/OIC
21. Cover letter, questionnaire, and enclosure
22. Returned customer questionnaires and Postal Service response letters
23. Analysis of questionnaires
24. Community meeting roster
25. Community meeting analysis
26. Community meeting letter
27. Petition and Postal Service response letter (If appropriate)
28. Congressional inquiry and Postal Service response letter (If appropriate)
29. Proposal checklist
30. District notification to Government Affairs
31. Instructions to postmaster/OIC to post proposal
32. Invitation for comments exhibit
33. Proposal exhibit
34. Comment form exhibit
35. Instruction for postmaster/OIC to remove proposal
36. Round-date stamped proposals and invitations for comments from affected offices
37. Notification of taking proposal and comments under internal consideration
38. Proposal comments and Postal Service response letters
39. Premature PRC appeal and Postal Service response letter (If appropriate)
40. Analysis of comments
41. Revised proposal (If appropriate)

42. Updated PS Form 4920 (If appropriate)
43. Certification of record
44. Log of Post Office discontinuance actions
45. Transmittal to Vice President, Delivery and Retail, from manager, Customer Service and Sales
46. Headquarters' acknowledgment of receipt of record
47. Final determination transmittal letter from Headquarters
48. Instruction letter to postmaster/OIC on posting
49. Round date stamped final determination
50. Postal Bulletin Post Office Change Announcement
51. Vice President, Delivery and Retail instruction letter



05/10/2011

SELWYN EPPERSON
DISTRICT MANAGER
COLORADO/WYOMING PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 2nd congressional district.

Post Office Name: BURNS
Zip+4 Code: 80426-9990
EAS Level: 53
Finance Number: 071206
County: Eagle

Proposed Admin Office: TOPONAS
ADMIN Miles Away: 23.7
Near Office Name: MC COY
Near Miles Away: 12.6

Number of Customers:

Post Office Box: 38
General Delivery: 0
Rural Route (RR): 0
Highway Contract Route (HCR): 0
Intermediate RR: 0
Intermediate HCR: 0
City Delivery: 0
Total Customers: 38

ZIP Code Change: Yes ☐ NO ☒ ZIP Code

Maintain Town Name: Yes ☒ NO ☐

The above office became vacant when the postmaster retired on 05/08/2010.

Declining workload

CATHERINE WRIGHT
Manager, Post Office Operations

Approval to Study for Discontinuance:

SELWYN EPPERSON
DISTRICT MANAGER
COLORADO/WYOMING PFC

05/10/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1356420

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 06/01/2011
Fax No: (303) 853-6442



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 06/01/2011
Fax No: (303) 853-6442



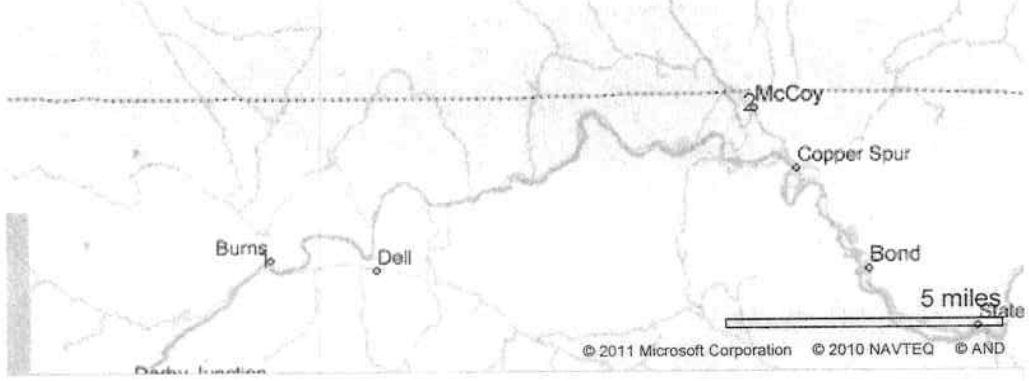
A service of **white pages** DOCKET NO. ITEM NO. PAGE

1356420-80426
4
1

Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 80426



1
Post Office™
Location - BURNS
23414 COLORADO
RIVER RD
BURNS, CO 80426-
9990
(800) ASK-USPS

(800) 275-8777
(970) 653-4237

Business Hours
Mon-Fri
8:30am-1:00pm
Sat
11:30am-1:00pm
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please
check link for business hours.

0.0 mi

2
Post Office™
Location - MC COY
63 MCCOY RD
MC COY, CO 80463-
9997
(800) ASK-USPS

(800) 275-8777
(970) 653-4308

Business Hours
Mon-Fri
7:30am-12:00pm
1:00pm-4:00pm
Sat
8:00am-10:30am
Sun
closed

Services
PO Boxes Online

Service hours may vary. Please
check link for business hours.

9.2 mi

Post Office™ Locations near 80426

By City

BURNS MC COY BOND TOPONAS EAGLE

By ZIP Code

80463	80423	80479	81631	81637	81655	80483	81632	80469	81620
80467	80459	81657	81645	81601	81621	81642	81623	81649	81654

People and Business Search Find people and businesses at WhitePages.com



Eviction Notice

A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 06/17/2011
Fax No: (303) 853-6442



Building Inspection Report

A. Office

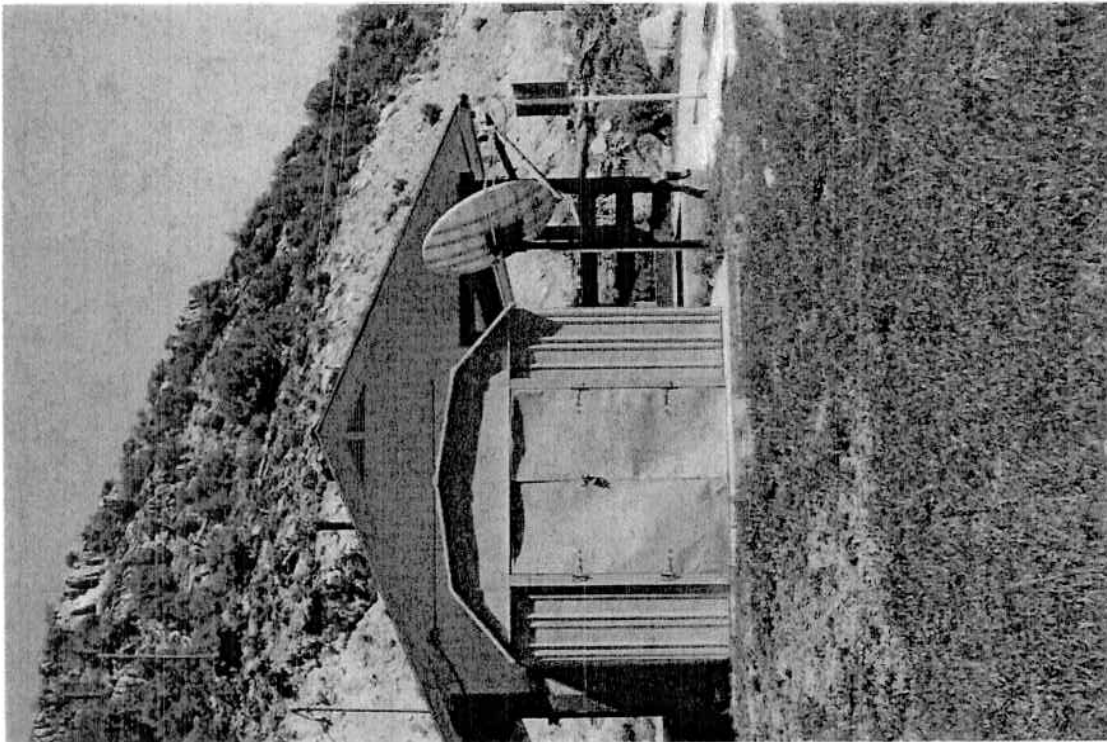
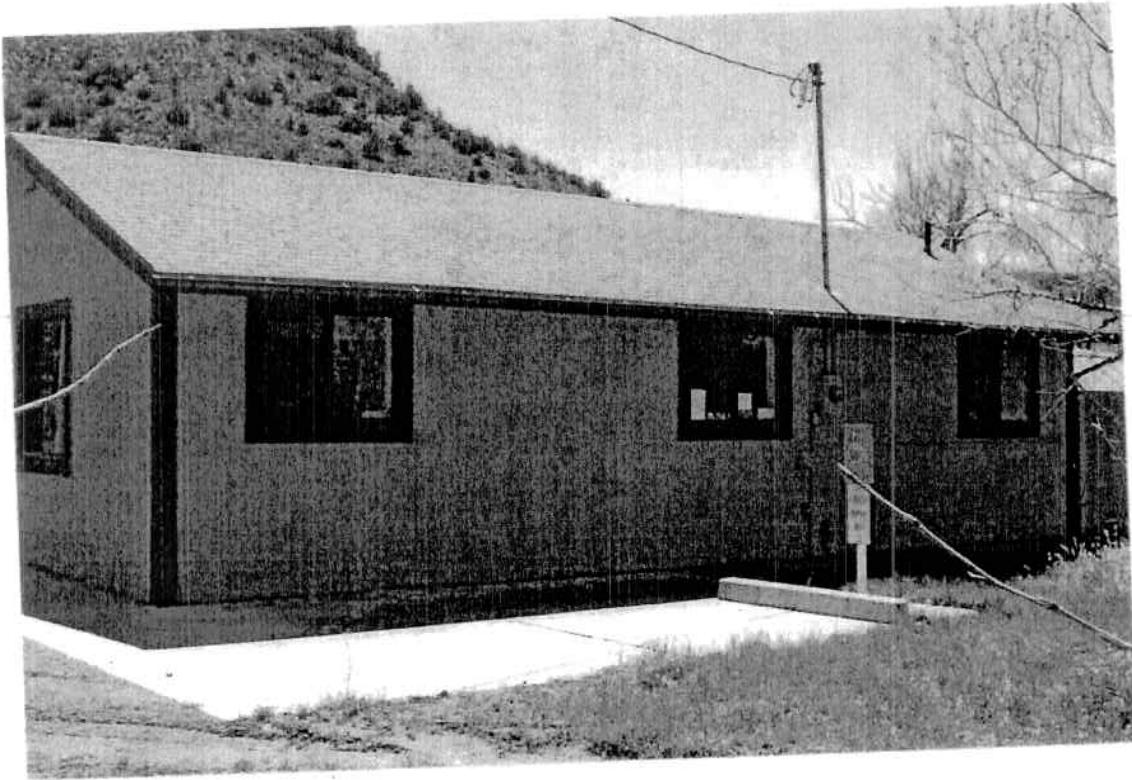
Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 06/17/2011
Fax No: (303) 853-6442

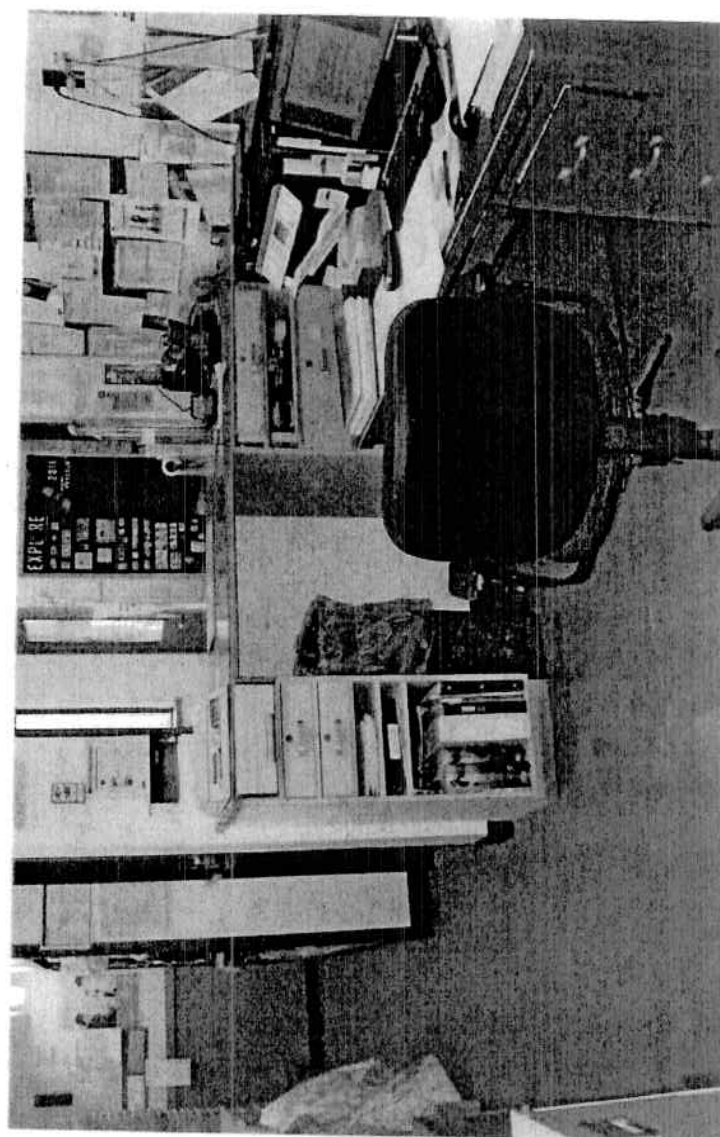
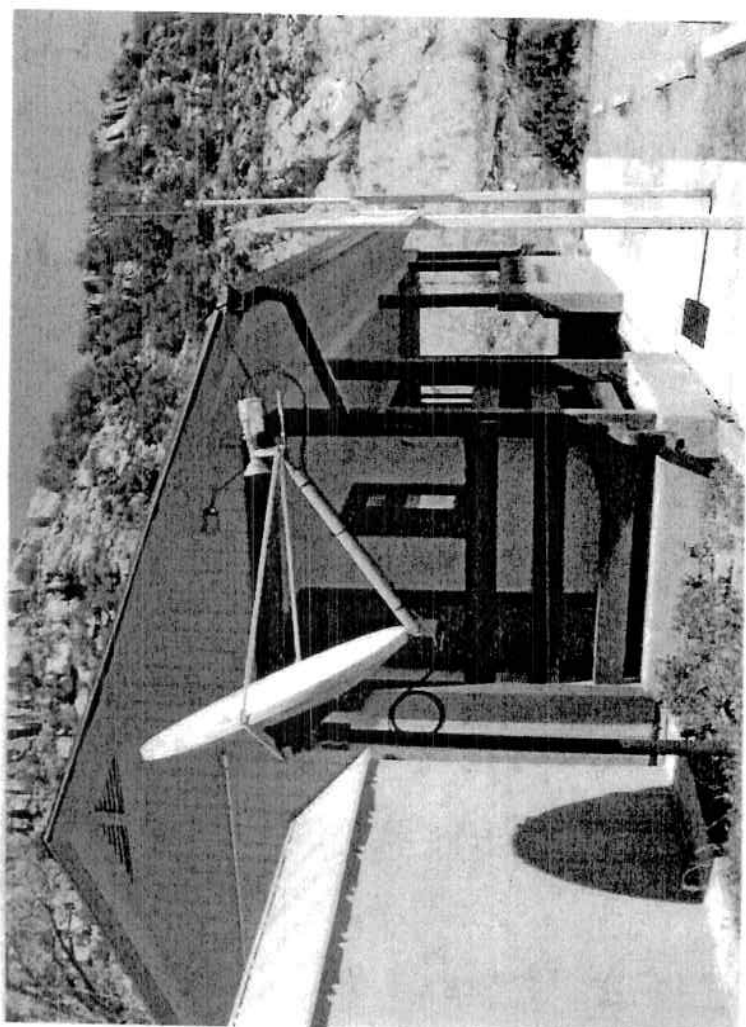
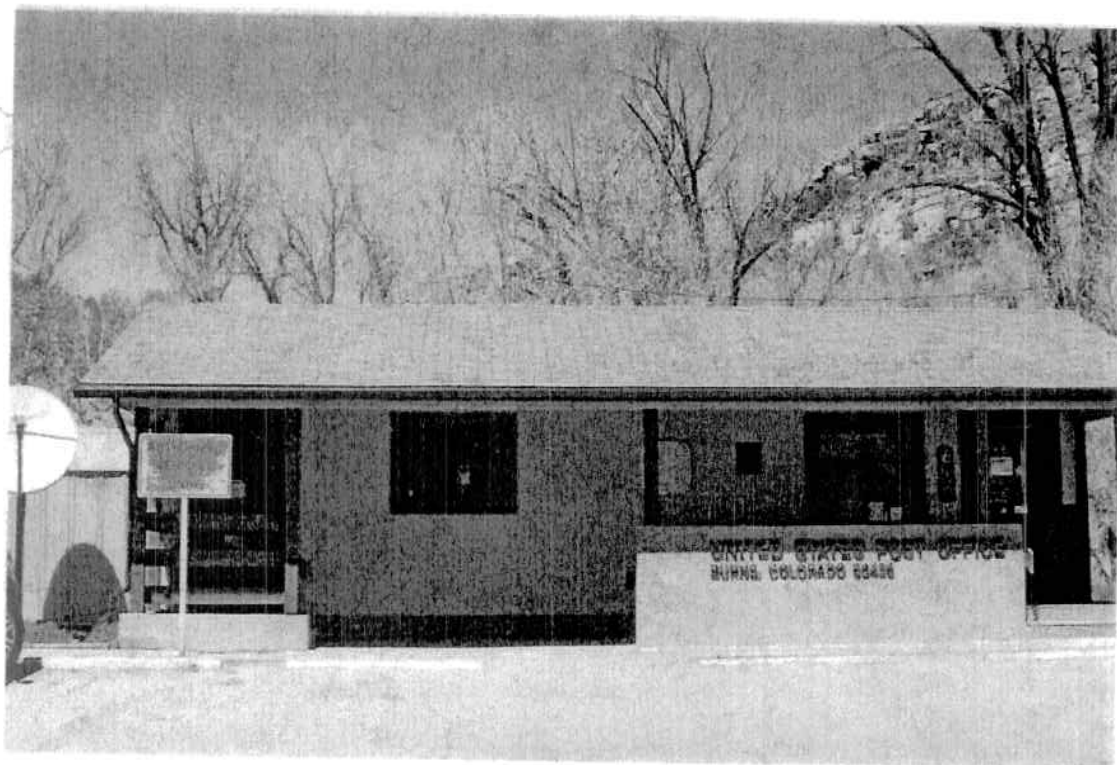
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ITEM NO. 7
PAGE 1



DOCKET NO. 55-120-8072
ITEM NO. 7
PAGE 2

A black and white photograph of a small, dark, rectangular building with a gabled roof. The building has a large, dark, rectangular opening in the center, which appears to be a doorway or a large window. The building is situated in a rural or wooded area, with bare trees and a dirt road visible in the foreground and background. The building is made of a dark material, possibly wood or metal, and has a simple, functional design. The overall scene is somewhat desolate and quiet.

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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code BURNS, CO 80426		Postmaster's Signature	Date
District Office, State & Zip Code COLORADO/WYOMING PFC, CO 80266		District Manager's Signature Selwyn Epperson	Date 06/02/2011
(Check Box) <input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1. Current Office Level			53
2. Finance Number	(1-6)		071206
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		38
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
8. Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
9. Administrative Highway Contract/Star Route Boxes Served	(36-39)		0
10. Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)		
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Have MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, Postmaster Workload Information

Docket 1356420
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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	38	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (*without carrier delivery service*) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: BURNS
Office Zip+4: 80426 -9990 District: COLORADO/WYOMING PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150).	<u>38</u>	X 1.0	=	<u>38</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>38</u>

Revenue WSCs

First	25 revenue units: 1.00	X <u>18</u> units	=	<u>18.00</u>
Next	275 revenue units: 0.50	X <u>0</u> units	=	<u>0.00</u>
Next	700 revenue units: 0.25	X <u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X <u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X <u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:				<u>18.00</u>

Activity WSCs 38 + Revenue WSCs = 18.00 Base WSCs 56.00 = EAS Grade C

Previous evaluation: EAS grade 53

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MARCELA JUAREZ RIVERA

MARCELA.M.JUAREZRIVERA@USPS.GOV

Printed Name

Signature

COLORADO/WYOMING PFC District Review Coordinator

06/01/2011

Title

Date

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent Services (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nontrevenue Services (1.188)
Sat - 05/07	0	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	0	0	0	0	0	0	0	0
Tue - 05/10	0	1	0	0	0	0	0	0
Wed - 05/11	1	0	0	0	0	2	0	0
Thu - 05/12	2	0	0	0	0	0	1	0
Fri - 05/13	0	0	0	0	0	0	0	0
Sat - 05/14	1	1	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	1	0	0	0	0	0	0	0
Tue - 05/17	2	0	0	0	0	2	0	0
Wed - 05/18	1	0	0	0	0	0	0	0
Thu - 05/19	2	0	0	0	0	0	0	0
Fri - 05/20	1	0	0	0	0	0	0	0
TOTALS	11	2	0	0	0	4	1	0
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	1.1	0.3	0.0	0.0	0.0	0.9	0.2	0.0
Average Number Daily Transactions:	2.3							
Average Number Daily Transactions:					Average Daily Retail Workload in Minutes:			
	2.3				2.5			

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 BURNS 80426 - 9990
Dates Recorded 05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	75	40	18	25	3	2	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	140	69	15	35	3	3	0	0
Tue - 05/10	48	14	15	25	0	2	0	0
Wed - 05/11	43	5	12	28	1	0	0	0
Thu - 05/12	0	0	4	26	1	0	0	0
Fri - 05/13	199	29	0	10	2	1	0	0
Sat - 05/14	134	0	12	27	3	2	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	123	20	19	61	1	0	0	0
Tue - 05/17	35	20	7	12	0	3	0	0
Wed - 05/18	30	18	8	22	1	8	0	0
Thu - 05/19	67	13	5	11	1	0	0	0
Fri - 05/20	27	30	6	14	3	1	0	0
TOTALS	921	258	121	296	19	22	0	0
Daily Average	83.7	23.5	11.0	26.9	1.7	2.0	0.0	0.0

Signature of Person Making Count: _____

Printed Name: _____

Date: _____

05/26/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4

BURNS 80426 - 9990

Dates Recorded

05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	12	0	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	48	0	0	0	0	0	0	0
Tue - 05/10	34	0	2	0	1	0	0	0
Wed - 05/11	30	0	0	0	1	0	0	0
Thu - 05/12	18	0	2	0	0	0	0	0
Fri - 05/13	8	0	1	0	0	0	0	0
Sat - 05/14	20	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	5	0	1	0	0	0	0	0
Tue - 05/17	14	0	6	0	0	0	0	0
Wed - 05/18	5	0	0	0	0	0	0	0
Thu - 05/19	16	0	1	0	0	0	0	0
Fri - 05/20	43	0	1	0	0	0	0	0
TOTALS	253	0	14	0	2	0	0	0
Daily Average	23.0	0.0	1.3	0.0	0.2	0.0	0.0	0.0

Signature of Person Making Count:

Printed Name:

Date:

05/26/11



05/19/2011

OIC/POSTMASTER

SUBJECT: BURNS Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the BURNS Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the BURNS Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARCELA JUAREZ RIVERA by 06/02/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>38</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>38</u>

If you have any comments on alternate means of providing services to the BURNS customers, please provide them below:

Perhaps the Post Office could remain open two or three days a week. Alternatively, there is a highway contract route out of Toponas, CO that has a box delivery route out of McCoy, CO. That delivery route could possibly be extended to include the Burns, CO community.

MARCELA JUAREZ RIVERA
Post Office Review Coordinator

Comments:

cc: Official Record



06/01/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the BURNS Post Office, 80426 - 9990, located in Eagle County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARCELA JUAREZ RIVERA
Post Office Review Coordinator
COLORADO/WYOMING PFC

NBR records of mail theft or vandalism: 2

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name BURNS ZIP+4 80426-9990
Congressional District 2nd Date 06/01/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

none

2. Is the facility accessible to persons with disabilities?

☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? _____

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

Unknown

5. List potential CPO sites.

Unknown

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

Unknown

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail arrives at the office at approximately 12:15 and is distributed to P.O. Boxes by 12:25.

How many Post Office boxes are installed? 86

How many Post Office boxes are used? 38

What are the window service hours? 08:30 - 13:00 M-F

11:30 - 13:00 S

What are the lobby hours? M-F

S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

unknown

Post Office Survey Sheet (continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? furniture, safe.
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. unknown
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? none
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? _____</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route? _____</p> <p>c. How many boxes and miles will be added to the route? 0, box 0.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 0</p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community? 12:25</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p>_____</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>BURNS</u>	ZIP+4	<u>80426-9990</u>
Congressional District	<u>2nd</u>	Date	<u>06/01/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

2nd Congressional District

Police protection provided by:

Eagle County Sherrif's Office

Fire protection provided by:

Gypsum Fire Dept.

School location:

2. What population growth is expected? (Please document your source)

No data found for 80426

3. What residential, commercial, or business growth is expected? (Please document your source)

unknown

History. (Are there any special historical events related to the community?)

Are there any special community events to consider?

4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?

Check with the field real estate office when verification is needed.)

unknown

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

unknown

Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

Bulletin board

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: BURNS
Office Zip+4: 80426 -9990 District: COLORADO/WYOMING PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate
(Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1356420 - 80426

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: BURNS
Office Zip+4: 80426 -9990 District: COLORADO/WYOMING PFC

- | | | | | |
|----|---|-----------------|-----------------------|-----------------|
| 1. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| 2. | Enter the number of additional miles to be added to the route | <u>0.00</u> | | |
| | Enter the volume factor | <u>0.00</u> | | |
| | Total (additional boxes x volume factor) | | | <u>0.00</u> |
| 3. | Enter the number of additional boxes to be added to the rural route | <u>0</u> | | |
| | Centralized boxes | <u>40.00</u> | x 1.00 Min | <u>40.00</u> |
| | Regular L route boxes | <u>0.00</u> | x 1.82 Min | <u>0.00</u> |
| | Regular Non-L route boxes | <u>0.00</u> | x 2.00 Min | <u>0.00</u> |
| | Total additional box allowance | | | <u>40.00</u> |
| 4. | Enter the number of additional daily miles to be added to the rural route | <u>0.00</u> | x 12 Mileage Standard | <u>0.00</u> |
| | Total additional minutes per week (miles carried to two decimal places) | | | <u>40.00</u> |
| 5. | Total additional annual minutes (additional minutes per week year) | <u>40.00</u> | x 52 Weeks | <u>2,080.00</u> |
| 6. | Total additional annual hours (additional annual minutes/ 60 minutes per hour) | <u>2,080.00</u> | / 60 Minutes | <u>34.67</u> |
| 7. | Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) | <u>15.00</u> | | |
| | Total Annual Cost (additional annual hours x rural cost per hour) | | | <u>520.00</u> |
| 8. | Enter lock pouch allowance (if applicable) | | | <u>0.00</u> |
| | Total annual cost for alternate service (annual cost minus lock pouch allowance) | | | <u>520.00</u> |

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/08/2011																								
2. Post Office Name BURNS		3. State and ZIP + 4 Code CO, 80426-9990																										
4. District, Customer Service COLORADO/WYOMING PFC	5. Area, Customer Service WESTERN	6. County Eagle	7. Congressional District 2nd																									
8. Reason for Proposal to Discontinue Declining workload		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/08/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:30 - 13:00 Sat 11:30 - 13:00 Total Window Hours Per Week a. Lobby Time M-F Sat closed 21.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 38 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 38 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 2.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>107</td> <td>23</td> </tr> <tr> <td>b. Newspaper</td> <td>37</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>147</td> <td>24</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	107	23	b. Newspaper	37	1	c. Parcel	3	0	d. Other	0	0	e. Total	147	24	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	107	23																										
b. Newspaper	37	1																										
c. Parcel	3	0																										
d. Other	0	0																										
e. Total	147	24																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 9,550 \$ 9,678 \$ 7,032	b. EAS Step 1 PM Basic Salary (no Cola) \$ 20493	c. PM Fringe Benefits (33.5% of b.) \$6,865																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2013 Annual Lease \$ 1 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Post Office is a postal owned modular unit for which we pay for the lease of land where it is located																												
17. Schools, Churches and Organization in Service Area: No: 0 Burns Baptist Church		19. Administrative/Emanating Office (Proposed): Name TOPONAS EAS Level 53 Miles Away 23.7 Window Service Hours: M-F 08:00 - 12:30 SAT 10:00 - 12:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 30																										
18. Businesses in Service Area: No: 0 Nottingham Ranch Company Wurtsmith Land and Cattle Company Albertson Cattle Company Luark Ranch and Outfitters Lynch Livestock and Trucking Eight Bar Ranch Schlegel Ranch Rim Rock Ranch, CSHSRA		20. Nearest Post Office (if different from above): Name MC COY EAS Level 11 Miles Away 12.6 Window Service Hours: M-F 07:30 - 16:00 SAT 08:00 - 10:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 34																										
21. Prepared by																												
Printed Name and Title MARCELA JUAREZ RIVERA		Signature MARCELA JUAREZ RIVERA		Telephone No. AC () (303) 853-6070																								
PO Discontinuance Coordinator Name MARCELA JUAREZ RIVERA		Telephone No. AC () (303) 853-6070																										



A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 06/14/2011
Fax No: (303) 853-6442



06/14/11

OIC/POSTMASTER

SUBJECT: BURNS Post Office

Enclosed are questionnaires addressed to customers of the BURNS Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/13/2011 for further review.

24

Marcela Juarez Rivera
Post Office Review Coordinator
Enclosures



DOCKET NO. 1356420-80426
ITEM NO. 21
PAGE 1

June 14, 2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Burns Post Office vacated the office on 05/08/2010. The office is being studied for possible closing or consolidation for the following reasons: Declining workload

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Toponas Post Office.

As part of the initial study, we estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Toponas Post Office, located 23.7 miles away. Post Office box service is available at this location at the same fees. In addition retail services are also available at the Mc Coy Post Office, located 12.6 miles away.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/24/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

Thank you for your attendance at the Town Hall meeting on June 13, 2011. The comments and questions asked at the meeting and any responses to the questionnaires will become part of the official record.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|-----------------------------|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

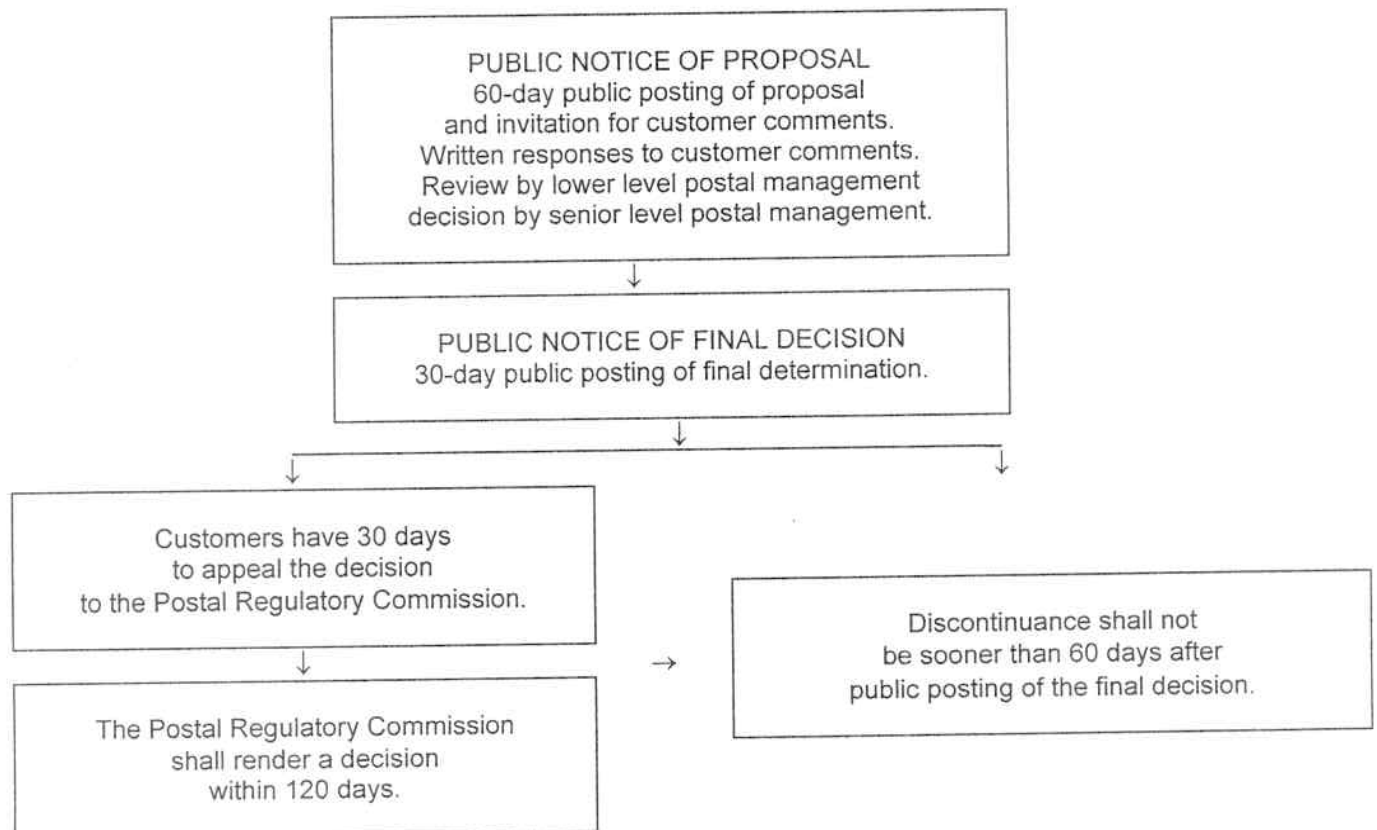
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Marty Schmitt - Laura Sosa

Address:

P.O. Box 53 Broom, CO 80426

Telephone:

970-653-2021

Date:

6-25-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Gail's time values would be difficult to meet to mail packages

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Burns Baptist Church

Address:

POB 55 Burns CO 80426

Telephone:

970 653-5060

Date:

6-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I would not want to see our post office closed. I do not think we will have adequate service from the driver. Also 12.6 miles to McCoy is over an hour drive from the Burns Post Office most of us live 15-20 minutes from there.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I am the postmaster at another office



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

Post office is the ONLY Business

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Teri Lynch

Address:

Box 26 Burns CO 80426

Telephone:

970-653-4263

Date:

6/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I am a resident of Burns, I get my mail there and I am also the Postmaster who vacated the office.

Burns is a remote area and I don't want to see the office close. It is the center of the community – the ONLY business in the community. Residents depend on the bulletin board to learn of deaths, meetings, and all “goings on” in the area.

You say that it would retain the address of Burns, but I have heard of other offices closing, being told this same thing but then later that changes. This makes me wonder.....would it really?

Many residents do not have alternate access for purchasing stamps, etc. ie; computers with internet. Most that do have internet are on dial up.....which makes it very difficult to do anything online.

I know that the building is owned by the Post Office and the land is leased at a VERY low amount, so these are not great expenses.

I really feel that if it closes this would only push people more and more to using alternate methods of communication and bill paying.

Thank you for your consideration,

A handwritten signature in cursive script that reads "Teri Lynch". The signature is written in dark ink and is positioned below the typed text of the letter.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I work on the ranch.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: We will have to meet Gail to have boxes shipped + her time varies each day.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping once a month for groceries in Eagle or Glenwood Spgs.

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community? our Church

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Mailing Address

Name: Pat & Niki Luark

Address: POB 25 Burns

Telephone: 970 653-4324

Date: 6-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Glenwood, Eagle, Steamboat
☒ Personal needs "
☒ Banking "
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Denist + Glenda Luark

Address: Po Box 55 Burns Co 80426

Telephone: 970) 653-4343

Date: 06/23/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Jackie Schlegel

Address:

Box 64

Telephone:

653-4225

Date:

6-20-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

It would be very inconvenient to close the Burns Post Office. It is laughable that you say retail services are available 23 miles away. I'm sure you don't travel that far for services.

I can't imagine having such a nice building already there & not using it in some capacity. The sensible thing to do, would be to keep the P.O. open approximately 3 days a week. Of course that would be using some common sense & I know big government doesn't do that.

Meeting the HCR Divers would be inconvenient for mailing packages & sending mail. I ask you to consider having the P.O. open 3 days a week instead of completely closed.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|---|--|
| a. Picking up government forms (such as tax forms) | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|--------------------------------|---|-----------------------------|

- | | | |
|----------|------------------------------|--|
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|----------|------------------------------|--|

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Eagle or Glenwood
<input checked="" type="checkbox"/>	Personal needs	No stores in Burns Community
<input checked="" type="checkbox"/>	Banking	" " " " " " " "
<input type="checkbox"/>	Employment	No bank " " " " " "
<input checked="" type="checkbox"/>	Social needs	To Eagle or Glenwood

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name: Vern E Albertson

Address: Box 50

Telephone: 970 653-0146

Date: June 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: I can't have parcels weighed for proper postage or get certified mail processed or other postal services done.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Glenwood Springs
☐ Personal needs
☒ Banking Glenwood Springs
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Stace A. Strubi

Address: P.O. Box 3

Telephone: (970) 653-4380

Date: 6/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☒ YES ☐ NO

If yes, please explain:

visiting

information posted

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

usually go to Glenwood once a week



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Glenwood Springs



Personal needs

On



Banking

"

"



Employment



Social needs

Visit relatives

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

NICK A STRUBI

Address:

PO Box 4

Telephone:

970-653-4380

Date:

June 21, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO *Sometimes*
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Gypsum Eagle Glenwood Springs



Personal needs

SAME



Banking

SAME



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Samuel & Amy Bales

Address:

PO Box 22 Burns CO 80426

Telephone:

970-653-4309

Date:

6-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I much rather have the post
office open. We don't go to
Bond or McCoy, much.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

I help my mom
That is a senior citizens, That is handicapt

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: To far out people will Brack To box a mail
will be ~~stolen~~ stolen

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Rose Bearden

Address: P.O. Box 1 Burns 23871 Colorado River Road

Telephone: 970-653-4015

Date: 06/19/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

should give senior citizens a free mail box but
change everyone else except for the one who already
have one!
///



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

I am a senior citizen and helps me have it close by

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

one close to home.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

TO Far out people will break
the box and mail will be stolen

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Mailing Address

Name:

Bobby Allen

Address:

23881 Colorado River RD P.O. Box 61

Telephone:

970-653-0175

Date:

June 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

mother is disable

My best friend

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

would prefer to use the one in BURNS closer to home.



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Due to the fact we are so far out
people can do damage to the box and
straight mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name: Earnie Bearden

Address: 23871 Colorado River RD P.O. Box 1

Telephone: 970-653-4015 970-471-1138

Date: June 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

this help hauling one close by I am disable

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DRive!

I do Not



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

If we have a mail Box people
will steal the mail and Break Box

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes

☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☒ No

Mailing Address

Name:

Dorothy Bearden

Address:

23871 Colorado River RD PO Box 1

Telephone:

970-653-4015

Date:

June 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the BURNS Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

mom is disabled

my boyfriends

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

use the one in Burns But prefer to home



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your current service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Due to the fact we are so far out people can do damage to the Box and steal mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Mailing Address

Name:

Jennifer M. Miller

Address:

23881 Colorado River RD P.O. Box 1

Telephone:

970-653-4015 970-343-9477

Date:

June 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Should give Senior Citizens a free mail Box but Charge everyone else except for the one who already have one!



12/02/2011

MARY SMITH

1234 SMITH ROAD
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

JENNIFER M. MILLER

PO BOX 1
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

DORTHY BEARDEN

PO BOX 1
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

EARNIE BEARDEN

PO BOX 1
MARVEL, CO 81329

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

BOBBY ATTREN

PO BOX 61
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

ROSE BEARDEN

PO BOX 1
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

STACE A. STRUBI
PO BOX 3
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

VERN E. ALBERTSON

PO BOX 50
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

JACKIE SCHLEGEL

PO BOX 64
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

PAT & NIKI LUARK

PO BOX 25
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

PAT & NIKI LUARK
PO BOX 25
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/4 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

BURNS BAPTIST CHURCH

PO BOX 55
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

MARTY SCHWIDT & LORA SNOW

PO BOX 53
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

JILL SCHLEGEL
PO BOX 21
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Burns Post Office should be pursued, a formal proposal will be posted in the Toponas Post Office, Mc Coy Post Office and Burns Post Office at a later date. If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

EARNIE BEARDEN

PO BOX 1
BURNS, CO 80426

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

JENNIFER M. MILLER

PO BOX !
BURNS, CO 80426

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- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

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BURNS, CO 80426

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

ALLEN BEARDEN

RUA

Dear Postal Service Customer:

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

ALLEN BEARDEN

ROUTE OUT OF GYPSUM
GYPSUM, CO 81637

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Burns Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

BAGGY D. AHENS

PO BOX 61
BURNS, CO 80426

Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

DOROTHY BEARDEN

PO BOX 1
BURNS, CO 80426

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

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PO BOX 1
BURNS, CO 80426

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

ROSE BEARDEN

PO BOX 1
BURNS, CO 80426

Dear Postal Service Customer:

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In response to your letter:

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Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the BURNS Post Office on 06/14/2011. Additionally, during the survey period, questionnaires were available at the BURNS Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>38</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>25</u>
Expressing no opinion	<u>0</u>
Total questionnaires received	<u>25</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):
Customers felt inclement weather and poor road conditions might impede delivery.
Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
2. Concern (No Opinion):
No Concern
Response:
3. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.
Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
4. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service.
Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
5. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.
Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
6. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier.
Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
7. Concern (UnFavorable):
Customers were concerned about senior citizens.
Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Nonpostal Concerns

The following nonpostal concerns were expressed

[illegible]



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Community Meeting Roster, Burns, CO Town Meeting

Postal Service Representatives (Names and Titles):

Date: June 13, 2011Catherine Wright, Manager Post Office OperationsTime: 6:00 p.m.Marcela Juarez Rivera, Post Office Review CoordinatorTotal Number of Customers Present: _____ Place: Burns Baptist Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	ZIP Code	Phone Number
Deborah R. Juarez			
Glenda Lusk	PO Box 55	80426	
Gale Gurnick	Box 15	80423	
Gat Lusk	PO 25	80426	
Sarah Fisher	Eagle County Government PO 350 - Eagle	81631	
Bryan Lusk	PO box 25	80426	
Samantha Kujala	P.O. Box 66	80426	
Lennie Scott	PO Box 33	80426	
Nazmi Jeter	PO Box 80	80426	
Rita Mates	PO Box 80	80426	
Bill Gates	PO Box 80	80426	
Ryder Becker	P.O. Box 80	80426	
Denis Lusk			
Teri Gates			
Jackie Schlegel	P.O. Box 64	80426	
Miki Lusk	POB 25 Burns	80426	970653-4324
Gat Strabi	PO Box 3 BURNS	80426	
Selma Wahlert	PO Box 23 Burns	80426	

Community Meeting Roster, Burns, CO Town Meeting

Postal Service Representatives (Names and Titles):

Date: June 13, 2011

Catherine Wright, Manager Post Office Operations

Time: 6:00 p.m.

Marcela Juarez Rivera, Post Office Review Coordinator

Total Number of Customers Present: _____ Place: Burns Baptist Church

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

[illegible]

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):
Customers were concerned about a possible address change.
Response:
There will be no change in customer addresses.
2. Concern (UnFavorable):
Customers asked why their Post Office was being discontinued while others were retained.
Response:
Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
3. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.
Response:
Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
4. Concern (UnFavorable):
Customers inquired about mailbox installation and maintenance.
Response:
Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
5. Concern (UnFavorable):
Customers were concerned why the postmaster position was not filled.
Response:
All management positions were frozen in anticipation of the reorganization efforts.

Nonpostal Concerns

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. Concern (UnFavorable):
Customers felt the loss of a Post Office would have a detrimental effect on the business community.
Response:
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

UNITED STATES
POSTAL SERVICE

June 14, 2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Burns Post Office vacated the office on 05/08/2010. The office is being studied for possible closing or consolidation for the following reasons: Declining workload

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Toponas Post Office.

As part of the initial study, we estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Toponas Post Office, located 23.7 miles away. Post Office box service is available at this location at the same fees. In addition retail services are also available at the Mc Coy Post Office, located 12.6 miles away.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 06/24/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

Thank you for your attendance at the Town Hall meeting on June 13, 2011. The comments and questions asked at the meeting and any responses to the questionnaires will become part of the official record.

Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998

Congressional Recieved

Was there a Congressional inquiry received for the consolidation of BURNS?

No ☐

If Yes, date received?

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1



A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: Eagle
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 07/08/2011
Fax No: (303) 853-6442

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 20,493

Fringe benefits 33.5%

\$ 6,865.00

Rental costs, excluding utilities

\$ 1.00

Total annual costs

\$ 27,359

Less estimated cost of replacement service

-

Total annual savings

\$ 27,359

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

7-8-2011

Date



07/08/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the BURNS Post Office
Docket No. 1356420

This is to advise you that on 07/13/2011, I will post for public comment a proposal to close the BURNS Post Office in Eagle, Congressional District No. 2nd.

If you have any questions, please call MARCELA JUAREZ RIVERA District Review Coordinator at (303) 853-6070.

SELWYN EPPERSON
District Manager
COLORADO/WYOMING PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
BURNS Proposal
Docket No. 1356420 - 80426

Please post the enclosed proposal to close the BURNS Post Office in the lobby. The proposal must be posted in a prominent place from 07/13/2011 through close of business on 09/13/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (303) 853-6070.

MARCELA JUAREZ RIVERA
Post Office Review Coordinator
COLORADO/WYOMING PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 07/13/2011

Date of Removal: 09/13/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BURNS, CO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Burns Post Office:

The Postal Service is considering the close of the Burns Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Burns Post Office, Mc Coy Post Office and Toponas Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MARCELA JUAREZ RIVERA
7500 E. 53RD PLACE
DENVER, CO 80266-9998

For more information, you may call MARCELA JUAREZ RIVERA at (303) 853-6070 or write to the above address.

Thank you for your assistance.

CATHERINE WRIGHT
7500 E. 53RD PLACE
DENVER, CO 80266-9998

Submit As Reviewed

PROPOSAL TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1356420 - 80426

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Burns, CO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster position became vacant when the postmaster retired on May 08, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload

The Burns Post Office, an EAS-53 level, provides service from 08:30 - 13:00 Monday - Friday, 11:30 - 13:00 Saturday and lobby hours of on Monday - Friday and on Saturday to 38 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged two transaction(s) accounting for two minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,550 (25 revenue units) in FY 2008; \$9,678 (25 revenue units) in FY 2009; and \$7,032 (18 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 13, 2011, representatives from the Postal Service were available at Burns Baptist Church to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On June 14, 2011, 38 questionnaires were distributed to delivery customers of the Burns Post Office. Questionnaires were also available over the counter for retail customers at the Burns Post Office. 25 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 25 unfavorable, and 0 expressed no opinion.

Proposal

If this proposal is implemented, delivery and retail services will be provided by the Toponas Post Office, an EAS-53 level office. Window service hours at the Toponas Post Office are from 08:00 - 12:30, Monday through Friday, and 10:00 - 12:00 on Saturday. There are 30 post office boxes available.

Retail service is also available at the Mc Coy Post Office an EAS-11 level office, located 13 miles away. Window service hours at Mc Coy Post Office are from 07:30 - 16:00, Monday through Friday and 08:00 - 10:30 on Saturday. There are 34 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

3. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

4. **Concern:** Customers were concerned about obtaining services from the carrier.

Response: The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

5. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.

Response: Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

6. **Concern:** Customers inquired about mailbox installation and maintenance.

Response: Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

7. **Concern:** Customers were concerned why the postmaster position was not filled.

Response: All management positions were frozen in anticipation of the reorganization efforts.

8. **Concern:** Customers were concerned about a possible address change.

Response: There will be no change in customer addresses.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.

Proposal

6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Burns is an unincorporated community located in Eagle County. The community is administered politically by 2nd Congressional District. Police protection is provided by the Eagle County Sheriff's Office. Fire protection is provided by the Gypsum Fire Dept.. The community is comprised of unknown and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Nottingham Ranch Company Wurtsmith Land and Cattle Company Albertson Cattle Company Luark Ranch and Outfitters Lynch Livestock and Trucking Eight Bar Ranch Schlegel Ranch Rim Rock Ranch, CSHSRA. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Burns Post Office will be available at the Toponas Post Office. Government forms normally provided by the Post Office will also be available at the Toponas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 08, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 27,359 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 20,493
Fringe Benefits @ 33.5%	\$ 6,865
Annual Lease Costs	+ \$ 1
Total Annual Costs	\$ 27,359
Less Annual Cost of Replacement Service	- \$ 0
Total Annual Savings	\$ 27,359

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

POST

VI. SUMMARY

The Postal Service is proposing to close the Burns, CO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster retired on May 08, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Burns Post Office provided delivery and retail service to 38 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged two. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$27,359 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Burns Post Office, Mc Coy Post Office and Toponas Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

CATHERINE WRIGHT
Manager, Post Office Operations

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date



07/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/13/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

MARCELA JUAREZ RIVERA
Post Office Review Coordinator
7500 E. 53RD PLACE
DENVER, CO 80266-9998



A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: EAGLE
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 09/26/2011
Fax No: (303) 853-6442

Date of Posting: 07/13/2011

Submit As Reviewed

Date of Removal: 09/13/2011

PROPOSAL TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1356420 - 80426

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

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Date of Posting: 07/13/2011

Date of Removal: 09/13/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE BURNS, CO POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



To the customers of the Burns Post Office:

The Postal Service is considering the close of the Burns Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/13/2011 through 09/13/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

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MARCELA JUAREZ RIVERA
7500 E. 53RD PLACE
DENVER, CO 80266-9998

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Thank you for your assistance.

Sincerely,

CATHERINE WRIGHT
7500 E. 53RD PLACE
DENVER, CO 80266-9998

Customer comments were mailed to MARCELA JUAREZ RIVERA by customers. Others were mailed to MARCELA at the above address by OIC Dorothy R. PERRY when received from other customers.



Date of Posting: 07/13/2011

Date of Removal: 09/13/2011

Submit As Reviewed

PROPOSAL TO CLOSE
THE BURNS, CO POST OFFICE
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DOCKET NUMBER 1356420 - 80426

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Date of Posting: 07/13/2011

Date of Removal: 09/13/2011

UNITED STATES POSTAL SERVICE**INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE**

To the customers of the Burns Post Office:

The Postal Service is considering the close of the Burns Post Office for reasons stated in the accompanying proposal.

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MARCELA JUAREZ RIVERA
7500 E. 53RD PLACE
DENVER, CO 80266-9998

For more information, you may call MARCELA JUAREZ RIVERA at (303) 853-6070 or write to the above address.

Thank you for your assistance.

Sincerely,



CATHERINE WRIGHT
7500 E. 53RD PLACE
DENVER, CO 80266-9998

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/14/2011

Postal Customers of the Burns Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Burns Post Office, which was posted 07/13/2011 through 09/13/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Burns Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

CATHERINE WRIGHT
7500 E. 53RD PLACE
DENVER, CO 80266-9998



09/26/2011

MEMO TO THE RECORD

SUBJECT: BURNS

Docket Number 1356420 - 80426

The proposal to consolidate the BURNS was posted with an "Invitation for Comments," at the BURNS from 07/13/2011 through 09/13/2011. ~~No comments were received.~~ There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

5 comments were received. Proposal is revised and attached

MARCELA JUAREZ RIVERA
Post Office Review Coordinator
COLORADO/WYOMING PFC District

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *No favorable effects. Only a postmaster in a PO can help me ANYTIME during business hours. With my varying work schedule, I can't make an "appointment" to meet a rural route carrier for mailing large parcels, asking questions about mailing or receiving various types of mail, acquiring federal forms, signing for receipt of certified and other types of mail, and all the other services currently provided by the Burns Post Office. My leaving money in a mail box outside a PO for various mail services cannot be as secure as transacting business in a post office.*
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *No favorable effects. Individuals outside the community will be reluctant to do business by mail with the numerous area businesses due to security concerns of sending important mail to non-post office boxes. Informal meetings and business transactions between local businessmen occur frequently at the current post office and these can't continue without the Burns PO. Forcing area residents to line up for their chance to meet with the carrier at a time set by the carrier will cause traffic congestion and many other problems.*
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *Traveling to other POs in the region is a hardship for residents considering poor roads, high fuel prices, wildlife dangers etc. The current cost of maintaining this PO will be less than the unforeseen costs for the Postal Service due to a lack of mail security at rural mail boxes, the carrier's vehicular problems attempting mail delivery on poor roads, the current PO building left useless, etc.*

STACEY A. STRUBI

Name of Postal Customer

Stacey A. Strubi

Signature of Postal Customer

P.O. Box 3

Mailing Address

BURNS CO 80426

City, State, and ZIP Code

8/20/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

! People in this remote area will have to Drive 20-30 Miles to pick up their Mail!! Hardship on residents, esp. the elderly, weather can be hazardous, esp. in winter. Not to mention the price of Gas!

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

See above! Loss of zip code effectively wipes community off the map, you will see lawsuits from residents who are in accidents, trying to pick up mail, Esp. in winter

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

you are penalizing people who live in remote areas.
Close down some Big city Post offices, if you must.

Norma Schmoeyer

Norma Schmoeyer

Name of Postal Customer

Signature of Postal Customer

1637 Catamount Rd.

Mailing Address

McCoy, CO 80463

City, State, and ZIP Code

8/4/11

Date

I am a physical resident of Burns CO and use this PO frequently, since McCoy is 15 miles away.

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will have to travel over 1 hour ^(one way) for services not covered by rural carrier. example - Registered & certified mail

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our post office has been in our community for over 100 years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It will be a hardship not to have our post office to remain in our community!

Pat Luark
Niki Luark

Name of Postal Customer

Pat E Luark
Niki Luark

Signature of Postal Customer

POB 25

Mailing Address

Burns Co 80426

City, State, and ZIP Code

8-18-11

Date

Other business:

Luark Ranch & Outfitters, LLC
Reverse JL Bar Cattle Company, LLC

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I will have to travel over 1 hour ^{one way} (on dirt roads) for services not covered by rural carrier
example certified & registered mail.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our post office has been in our community for over 100 years.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

It will be a hardship not to have the post office remain in our community!

Burns Baptist Church

Name of Postal Customer

Wike Mark treasurer

Signature of Postal Customer

POB 57

Mailing Address

Burns, CO 80426

City, State, and ZIP Code

8-18-11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I feel it would be a huge inconvenience, never knowing what time the mail carrier would be there. The P.O. would lose more money as people have said they would send package UPS as they come right to the door.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

We would lose our sense of community. More history would be gone.

We are very remote here as you know when you came out. We need our office.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Small offices are different than big ones. There are other ways to cut back. Have P.O. open P.O. Open a few hours a day? 2-3 days a week. Cut back on useless training for PMLR's and for Post Master's Too much paper cut back.

Jackie Schlegel

Jackie Schlegel

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

Box 64

Burns A 80426

8-17-11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *it would be a hardship for me to mail package for my mother and get her mail for she don't drive I would have to look at another way to get my package out to where they need to go, we have four home base business going. and I am gone a lot doing my Business and on the road a lot.*
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *it would be hard for us, to get stamp and money order and other thing we need, it would hurt us and rancher and are community real Bad and going to other far post office is a hardship*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *it would be a hardship for older people to get old age pension check and the ranch to get mail and letter when they are so busy*

Rose Bearden

Name of Postal Customer

Rose Bearden

Signature of Postal Customer

P.O. Box 4

Mailing Address

Burns Co. 80426

City, State, and ZIP Code

08/02/2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

It would be a hardship for old people to get there mail or to mail there letter if they do not Drive anymore

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

it ~~\$~~ will ^{be} hard for us to get stamps and package and to mail are letter be ^{cause} ~~cause~~ i dont Drive and i am 70 years old

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

the postal service if be going backward if they close the post office and ~~send~~ ^{send} all mail to mccoys that hurt ~~are~~ ^{are} community it make us Drive a long way to get thing done its a hardships all around.

Dorothy Bearden

Name of Postal Customer

Signature of Postal Customer

Box 1

Mailing Address

Burns, colo 80426

City, State, and ZIP Code

august 2 - 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

- Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *It would be a hardship for me as I am a senior or older person and for me to get to the Post office I have to have help read my mail for I can't read.*
- Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *It would be hard for me to get my stamps and other items for I ~~cannot~~ do not get to ~~town~~ and have my hand lady pick up ^{them} for me. ~~It is a~~*
- Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *It would not only hurt me but it would hurt my ~~neighbor~~ neighbors & friends for we would have to drive to town to get what we need I do not have a computer & do not know how to work one. make calls over the phone for me would be a hard ship.*

BOBBY D AHENS
Name of Postal Customer

Bobby Ahrens
Signature of Postal Customer

P.O. Box 61
Mailing Address

BURNS Co. 80426
City, State, and ZIP Code

08/02/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

my oldest son buys stamp and mail letter at Burns post office because he works on ranch in here and can't get to town to do that bussiness

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

its will be a hardship on everybody if you close or post office we will have to drive 30 mile to Lyssum, 26 miles to Toponus and 12 miles to McCoy when we are so busy and have no time to mail are letter at the far away post office and the rancher can't stop what they are doing to mail letter are thing

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I would to see at copy machine in the Burns post office and I like the fast service that I get there, if go to other post office you have to stand in line a long ~~time~~ time to get waited on because they are so busy and ~~smaller~~ little post office ^{can} do fast service

allen Bearden

Name of Postal Customer

Signature of Postal Customer

real route out of Lyssum

Mailing Address

Lyssum Co. 81637

City, State, and ZIP Code

august 2 - 2011

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *unfavorable the elderly would have to far to go many don't drive. its close by I can buy stamps and drop mail on my way to work.*
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *its hard for many of us to get to town daily because we don't drive. Having a post office close by is nice*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *I love the fact that you are close by my house. I can get many things done without the wait like the other Post offices in espsum + Eagle*

Jennifer M. Miller

Name of Postal Customer

Jennifer M. Miller

Signature of Postal Customer

P.O. Box 1

Mailing Address

Burns W 80426

City, State, and ZIP Code

8/2/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. *To many elderly people who dont drive it hard for them to get to town. Can get stuff if I dont go into town. Mail stuff easy*
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *Having post office close by is nice. NO long lines and dont have to make the drive to town.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. *Close to home for many elderly who live out here. Convenient for alot of us.*

EARWIE Bearden
Name of Postal Customer

Earline Bearden
Signature of Postal Customer

P.O. Box 1
Mailing Address

BURNS CO 80426
City, State, and ZIP Code

8/2/11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the BURNS Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Favorable: Cost of postage goes down?

UnFavorable: Unable to make mailing deadlines for important mailings
Inconvenience ~~at~~ buying postage stamps, shipping, certified mailings. Picking up of said mailings. Boxes to big for mailings, Traveling over 23 to 45 miles for above items to ship or pick-up.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Unfavorable- Expense in time and money traveling to do mailings unaccessable to closed office. How secure Post Office would be without service people. Not being able to answer questions about mailings. or certified mail. P.O. would probably be used less and online more.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Arent we as a community going backward because no services rendered
Why not cut time to two days aweek when someone would man the P.O.

Jill Schlegel

Name of Postal Customer


Signature of Postal Customer

P.O. Box 21

Mailing Address

Burns Co 80426

City, State, and ZIP Code

8/1/11

Date



12/02/2011

NORMA SCHMOYER

1637 CATAMOUNT RD., MCCOY, CO
MC COY, CO 80463

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

NORMA SCHMOYER

1637 CATAMOUNT RD., MCCOY, CO
MC COY, CO 80463

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

STACEY A. STRUBI
P.O. BOX 3, BURNS, CO
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the collection of outgoing mail in the Centralized Box Unit. The Centralized Box Unit has a collection box for the deposit of outgoing mail, however in this case, we are proposing to maintain the Burns Post Office with secure, interior post offices boxes and maintain it as a non-personnel unit.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

JACKIE SCHLEGEL

P.O. BOX 64, BURNS, CO
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural route carrier will arrive at approximately the same time everyday, unless there are severe weather issues. Most communities become familiar with his arrival time very quickly and have already established transactions through their rural route carrier.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

NIKI LUARK

P.O. BOX 25, BURNS, CO
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Rural route carriers may also be contacted at the administrative office to deliver on a specific day an accountable item that needs signing for, or given funds to conduct a specific transaction at the Post Office for a customer.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



12/02/2011

NIKI LUARK

P.O. BOX 25
BURNS, CO 80426

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Burns Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Marcela Juarez Rivera at (303) 853-6070.

Sincerely,

Catherine Wright
Manager, Post Office Operations
7500 E. 53rd Place
Denver, CO, 80266-9998



A. Office

Name: BURNS State: CO Zip Code: 80426
Area: WESTERN District: COLORADO/WYOMING PFC
Congressional District: 2nd County: EAGLE
EAS Grade: 53 Finance Number: 071206
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Marcela Juarez Rivera
Title: COLORADO/WYOMING PFC Post Office Review Coordinator
Tele No: (303) 853-6070

Date: 09/26/2011
Fax No: (303) 853-6442

Analysis of 60-Day Posting Comments

DOCKET NO.

1356420 - 80426

ITEM NO.

40

PAGE

1

1. Number of Questionnaires

Number of comments returned

5

Favorable comments

0

Unfavorable comments

5

No opinion expressed

0

Total comments returned

5

POST**Postal Concerns**

The following postal concerns were expressed

1. Concern (UnFavorable):
Customers expressed concern about collection of outgoing mail in the Centralized Box Unit and leaving mail in a Centralized Box Unit, seeing it as non-secure.

Response:

The Centralized Box Unit has a collection box for the deposit of outgoing mail however in this case, we are proposing to maintain the Burns Post Office with secure, interior post office boxes and maintain it as a non-personnel unit.

2. Concern (UnFavorable):
Customers expressed concern over the dependability of rural route service and lack of services they may offer. They would still have to travel to the administrative office for accountable items or services such as Registered mailings.

Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Rural route carriers may also be contacted at the administrative office to deliver on a specific day an accountable item that needs signing for, or given funds to conduct a specific transaction at the Post Office for a customer.

3. Concern (UnFavorable):
Customers were concerned about obtaining services from the carrier and the time he would arrive to deliver mail.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural route carrier will arrive at approximately the same time everyday, unless there are severe weather issues. Most communities become familiar with his arrival time very quickly and have already established transactions through their rural route carrier.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):
Customers expressed concern for loss of community identity and stated that the post office has been in their community for over 100 years.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern (UnFavorable):
Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. Concern (UnFavorable):
Customers felt inclement weather and poor road conditions might impede delivery and would impede them from being able to retrieve their mail.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Date of Posting: 07/13/2011

Posting Round Date:

Date of Removal: 09/13/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1356420 - 80426

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Burns, CO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster position became vacant when the postmaster retired on May 08, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Declining workload

The Burns Post Office, an EAS-53 level, provides service from 08:30 - 13:00 Monday - Friday, 11:30 - 13:00 Saturday and lobby hours of on Monday - Friday and on Saturday to 38 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged two transaction(s) accounting for two minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$9,550 (25 revenue units) in FY 2008; \$9,678 (25 revenue units) in FY 2009; and \$7,032 (18 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 13, 2011, representatives from the Postal Service were available at Burns Baptist Church to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On June 14, 2011, 38 questionnaires were distributed to delivery customers of the Burns Post Office. Questionnaires were also available over the counter for retail customers at the Burns Post Office. 25 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 25 unfavorable, and 0 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Toponas Post Office, an EAS-53 level office. Window service hours at the Toponas Post Office are from 08:00 - 12:30, Monday through Friday, and 10:00 - 12:00 on Saturday. There are 30 post office boxes available.

Retail service is also available at the Mc Coy Post Office an EAS-11 level office, located 13 miles away. Window service hours at Mc Coy Post Office are from 07:30 - 16:00, Monday through Friday and 08:00 - 10:30 on Saturday. There are 34 post office boxes available for rent.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
3. **Concern:** Customers were concerned about having to travel to another Post Office for service.

- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
4. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
5. **Concern:** Customers expressed concern about collection of outgoing mail in the Centralized Box Unit and leaving mail in a Centralized Box Unit, seeing it as non-secure.
- Response:** The Centralized Box Unit has a collection box for the deposit of outgoing mail, however in this case, we are proposing to maintain the Burns Post Office with secure, interior post offices boxes and maintain it as a non-personnel unit.
6. **Concern:** Customers expressed concern over the dependability of rural route service and lack of services they may offer. They would still have to travel to the administrative office for accountable items or services such as Registered mailings.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Rural route carriers may also be contacted at the administrative office to deliver on a specific day an accountable item that needs signing for, or given funds to conduct a specific transaction at the Post Office for a customer.
7. **Concern:** Customers were concerned about obtaining services from the carrier and the time he would arrive to deliver mail.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural route carrier will arrive at approximately the same time everyday, unless there are severe weather issues. Most communities become familiar with his arrival time very quickly and have already established transactions through their rural route carrier.
8. **Concern:** Customers asked why their Post Office was being discontinued while others were retained.
- Response:** Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
9. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.
10. **Concern:** Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

11. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Burns is an unincorporated community located in EAGLE County. The community is administered politically by 2nd Congressional District. Police protection is provided by the Eagle County Sheriff's Office. Fire protection is provided by the Gypsum Fire Dept.. The community is comprised of unknown, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Nottingham Ranch Company Wurtsmith Land and Cattle Company Albertson Cattle Company Luark Ranch and Outfitters Lynch Livestock and Trucking Eight Bar Ranch Schlegel Ranch Rim Rock Ranch, CSHSRA. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Burns Post Office will be available at the Toponas Post Office. Government forms normally provided by the Post Office will also be available at the Toponas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers expressed concern for loss of community identity and stated that the post office has been in their community for over 100 years. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 2. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 3. Concern: | Customers felt inclement weather and poor road conditions might impede delivery and would impede them from being able to retrieve their mail. |
| Response: | Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. |
| 1. Concern: | Customers felt the loss of a Post Office would have a detrimental effect on the business community. |

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 08, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 27,359 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 20,493
Fringe Benefits @ 33.5%	\$ 6,865
Annual Lease Costs	<u>+ \$ 1</u>
Total Annual Costs	\$ 27,359
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 27,359</u>

V. OTHER FACTORS

The Postal Service will also take into consideration maintaining the Burns Post Office as a Non-Personnel unit, so that P.O. Boxes may be maintained in a secure, heated location.

VI. SUMMARY

The Postal Service is proposing to close the Burns, CO Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster retired on May 08, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Burns Post Office provided delivery and retail service to 38 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged two. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$27,359 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Burns Post Office, Mc Coy Post Office and Toponas Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

CATHERINE WRIGHT
Manager, Post Office Operations

07/13/2011

Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 07/08/2011																								
2. Post Office Name BURNS		3. State and ZIP + 4 Code CO, 80426-9990																										
4. District, Customer Service COLORADO/WYOMING PFC	5. Area, Customer Service WESTERN	6. County EAGLE	7. Congressional District 2nd																									
8. Reason for Proposal to Discontinue Declining workload		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 05/08/2010 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-53 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 1 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:30 - 13:00 Sat 11:30 - 13:00 Total Window Hours Per Week a. Lobby Time M-F Sat closed 21.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 38 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 38 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 2.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>107</td> <td>23</td> </tr> <tr> <td>b. Newspaper</td> <td>37</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>3</td> <td>0</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>147</td> <td>24</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	107	23	b. Newspaper	37	1	c. Parcel	3	0	d. Other	0	0	e. Total	147	24	f. No. of Postage Meters	0		g. No. of Permits	0	
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Finances a. FY		Receipts	b. EAS Step 1 PM Basic Salary (no Cola)	c. PM Fringe Benefits (33.5% of b.)																								
2008		\$ 9,550	\$ 20493	\$6,865																								
2009		\$ 9,678																										
2010		\$ 7,032																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2013 Annual Lease \$ 1 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Post Office is a postal owned modular unit for which we pay for the lease of land where it is located																												
17. Schools, Churches and Organization in Service Area: No: 0 Burns Baptist Church		19. Administrative/Emanating Office (Proposed): Name TOPONAS EAS Level 53 Miles Away 23.7 Window Service Hours: M-F 08:00 - 12:30 SAT 10:00 - 12:00 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 30																										
18. Businesses in Service Area: No: 0 Nottingham Ranch Company Wurtsmith Land and Cattle Company Albertson Cattle Company Luark Ranch and Outfitters Lynch Livestock and Trucking Eight Bar Ranch Schlegel Ranch Rim Rock Ranch, CSHSRA		20. Nearest Post Office (if different from above): Name MC COY EAS Level 11 Miles Away 12.6 Window Service Hours: M-F 07:30 - 16:00 SAT 08:00 - 10:30 Lobby Hours: M-F 24 SAT 24 PO Boxes Available: 34																										
21. Prepared by																												
Printed Name and Title MARCELA JUAREZ RIVERA		Signature MARCELA JUAREZ RIVERA		Telephone No. AC () (303) 853-6070																								
PO Discontinuance Coordinator Name MARCELA JUAREZ RIVERA		Location DENVER, CO																										



09/26/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
BURNS
Docket Number 1356420 - 80426

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

SELWYN EPPERSON
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: BURNS, CO, 80426-9990
EAS Level: 53
District: COLORADO/WYOMING PFC
County: EAGLE
Congressional District: 2nd
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Rural Route Service
Customers Affected:
Post Office Box: 38
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 38

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
05/08/2010	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 1 Other Employees: 0
05/10/2011	District manager authorization to study.
06/14/2011	Questionnaires sent to customers. Number sent: 38 Number Returned: 25
	Analysis: Favorable 0 Unfavorable 25 No Opinion 0
09/01/2011	Petition received. Number of signatures: 63
	Concerns expressed:
	A petition was received from the community of Burns, CO.
	Congressional inquiry received: No
	Concerns expressed:
	No congressional inquiries received regrading Burns Post Office
09/26/2011	Proposal and checklist sent to district for review.
07/08/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
09/26/2011	Proposal and invitation for comments posted and round-dated.
09/26/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 5 No Opinion 0 5
None	Premature PRC appeal received.
	Concerns expressed:
	There were no premature appeals filed with the PRC.
07/08/2011	Updated PS Form 4920 completed (if necessary).
09/26/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

MARCELA JUAREZ RIVERA
Name/Title

MARCELA JUAREZ RIVERA
District Post Office Review Coordinator

(303) 853-6070
Telephone Number

(303) 853-6070
Telephone Number



09/26/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Burns Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Marcela Juarez Rivera, Post Office Review Coordinator, at (303) 853-6070 or Catherine Wright Manager Post Office Operations.

SELWYN EPPERSON
DISTRICT MANAGER
7500 E. 53RD PLACE
DENVER, CO 80266-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1356420.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the BURNS was received by 09/28/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 10/26/2011

Date of Removal: 11/27/2011

FINAL DETERMINATION TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Burns, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster position became vacant when the postmaster retired on May 08, 2010. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Declining workload

The Burns Post Office, an EAS-53 level, provides service from 08:30 - 13:00 Monday - Friday , 11:30 - 13:00 Saturday and lobby hours of on Monday - Friday and on Saturday to 38 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged two transaction(s) accounting for two minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$9,550 (25 revenue units) in FY 2008; \$9,678 (25 revenue units) in FY 2009; and \$7,032 (18 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 13, 2011, representatives from the Postal Service were available at Burns Baptist Church to answer questions and provide information to customers. 30 customer(s) attended the meeting.

On June 14, 2011, 38 questionnaires were distributed to delivery customers of the Burns Post Office. Questionnaires were also available over the counter for retail customers at the Burns Post Office. 25 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 25 unfavorable, and 0 expressed no opinion.

A petition supporting the retention of the Burns Post Office was received on September 01, 2011, with 63 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Toponas Post Office, an EAS-53 level office. Window service hours at the Toponas Post Office are from 08:00 - 12:30, Monday through Friday, and 10:00 - 12:00 on Saturday. There are 30 post office boxes available.

Retail service is also available at the Mc coy Post Office an EAS-11 level office, located 13 miles away. Window service hours at Mc coy Post Office are from 07:30 - 16:00, Monday through Friday and 08:00 - 10:30 on Saturday. There are 34 post office boxes available for rent.

The proposal to close the Burns Post Office was posted with an invitation for comment at the Burns Post Office , Mc Coy Post Office and Toponas Post Office from July 13, 2011 to September 13, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

3. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
4. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
5. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
6. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
7. **Concern:** Customers expressed concern about collection of outgoing mail in the Centralized Box Unit and leaving mail in a Centralized Box Unit, seeing it as non-secure.
- Response:** The Centralized Box Unit has a collection box for the deposit of outgoing mail, however in this case, we are proposing to maintain the Burns Post Office with secure, interior post offices boxes and maintain it as a non-personnel unit.
8. **Concern:** Customers expressed concern over the dependability of rural route service and lack of services they may offer. They would still have to travel to the administrative office for accountable items or services such as Registered mailings.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day. Rural route carriers may also be contacted at the administrative office to deliver on a specific day an accountable item that needs signing for, or given funds to conduct a specific transaction at the Post Office for a customer.
9. **Concern:** Customers were concerned about obtaining services from the carrier and the time he would arrive to deliver mail.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales. The rural route carrier will arrive at approximately the same time everyday, unless there are severe weather issues. Most communities become familiar with his arrival time very quickly and have already established transactions through their rural route carrier.

10. **Concern:**

Customers asked why their Post Office was being discontinued while others were retained.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

11. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Cluster box units are purchased, installed, and maintained by the Postal Service at no expense to customers.

12. **Concern:**

Customers were concerned why the postmaster position was not filled.

Response:

All management positions were frozen in anticipation of the reorganization efforts.

13. **Concern:**

Customers were concerned about a possible address change.

Response:

There will be no change in customer addresses.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Burns is an unincorporated community located in EAGLE County. The community is administered politically by 2nd Congressional District. Police protection is provided by the Eagle County Sheriff's Office. Fire protection is provided by the Gypsum Fire Dept.. The community is comprised of unknown and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Nottingham Ranch Company Wurtsmith Land and Cattle Company Albertson Cattle Company Luark Ranch and Outfitters Lynch Livestock and Trucking Eight Bar Ranch Schlegel Ranch Rim Rock Ranch, CSHSRA. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Burns Post Office will be available at the Toponas Post Office. Government forms normally provided by the Post Office will also be available at the Toponas Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the

congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity and stated that the post office has been in their community for over 100 years.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. **Concern:** Customers expressed concern for loss of community identity.

Response: A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

3. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery and would impede them from being able to retrieve their mail.

Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

4. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response: Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 08, 2010. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 27,359 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA)	\$ 20,493
Fringe Benefits @ 33.5%	\$ 6,865
Annual Lease Costs	<u>+ \$ 1</u>
Total Annual Costs	\$ 27,359
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 27,359</u>

V. OTHER FACTORS

The Postal Service will also take into consideration maintaining the Burns Post Office as a Non-Personnel unit, so that P.O. Boxes may be maintained in a secure, heated location.

VI. SUMMARY

This is the final determination to close the Burns, CO Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Toponas Post Office, located 24 miles away.

The postmaster retired on May 08, 2010. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Burns Post Office provided delivery and retail service to 38 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged two. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$27,359 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Burns Post Office, Mc Coy Post Office and Toponas Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Burns Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Burns Post Office, Mc Coy Post Office and Toponas Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

10/11/2011

Date



10/26/2011

OFFICER-IN-CHARGE/POSTMASTER
Burns Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Burns Post Office Final Determination
Docket No. 1356420 - 80426

Please post in the lobby the enclosed final determination to close the Burns Post Office. The final determination must be posted in a prominent place from 10/26/2011 through close of business on 11/27/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/28/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (303) 853-6070.

Sincerely,

MARCELA JUAREZ RIVERA
POST OFFICE REVIEW COORDINATOR
7500 E. 53RD PLACE
DENVER, CO 80266-9998

Enclosures:
Final Determination Official Record

BURNS CO
Date of Posting: 10/26/2011

OCT 26 2011

Date of Removal: 11/27/2011
OCT 30 2011



FINAL DETERMINATION TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356420 - 80426

Dec 02 11 11:55a



Date of Posting: 10/26/2011

Date of Removal: 11/27/2011



FINAL DETERMINATION TO CLOSE
THE BURNS, CO POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1356420 - 80426

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 10/26/2011

Date removed: 11/27/2011

No. of days posted: 32

Actual discontinuance date: 01/07/2012

Official discontinuance date:

(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office

Name and State: BURNS, CO

ZIP Code: 80426-9990 Finance no: 071206

County: EAGLE

Type of discontinuance:

Consolidate () Close (X)

Type of discontinued facility

Post Office (X)

Classified Station () Branch () MAIN_PO

Community Post Office (CPO) ()

Coordinator name: MARCELA JUAREZ RIVERA

Telephone: (303) 853-6070

AFTER CHANGE POST OFFICE INFORMATION

Administrative

Post Office: TOPONAS

ZIP Code: 80479-9997 Finance no: 078982

County: EAGLE

Original name retained? Yes (X) No ()

New last line of customer address is:

BURNS CO,80426

Type of replacement service

Post Office (X)

Classified Station () Branch ()

Contract Unit () Community Post Office (CPO) ()

Date:

(Location) District: COLORADO/WYOMING PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.

Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



11/21/2011

DISTRICT MANAGER
COLORADO/WYOMING PFC
7500 E. 53RD PLACE
DENVER, CO, 80266-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
BURNS, 80426-9990 Docket No. 1356420 - 80426

This is to advise you that an appeal to the final determination to discontinue the BURNS has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations WESTERN Area
Government Relations and Public Policy